

Global Teams – Working Remotely

Let's face it, today's organizations are complex. We are forced to work across time zones, across continents, and across cultures relying on technology as our primary conduit. With so few face-to-face encounters we hardly know some of our most important colleagues, clients and customers. The "social capital" we need for healthy interpersonal relationships is much harder to accrue when we're scattered across the globe and around the world.

This program focuses on the challenges of managing and working remotely. Participants will be expected to share lessons learned and best practices to help improve communication and teamwork on global teams.

PROGRAM OBJECTIVES:

- Define the structure and objectives of the global team
- Identify ways to accrue "social capital" with team members
- Use tools to manage processes and procedures with global teams
- Identify language and cultural differences in different cultures
- Choose appropriate technology solutions for different scenarios

PROGRAM LENGTH:

Half day

TARGET AUDIENCE:

Adequate for anyone working on global teams, but especially targeted at those with responsibility for managing remotely – either organizational teams or project teams.